

LeRoy McQuay

WEB DEVELOPER

CONTACT

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SKILLS

Attention to Detail
Communication
Organization
Positive Attitude
Analytical Skills
Logical Thinking
Accuracy
Teamwork

EDUCATION

CDL CLASS A LICENSE

All-State Careers
Baltimore, MD

AUTOMOTIVE CERTIFICATE

Sollers Point Technical
School
Baltimore, MD

PROFESSIONAL PROFILE

Customer services specialist with extensive management experience. Strong interpersonal skills with certification in employee mediation and teambuilding. Innovative problem solver; developed and implemented new service strategies to increase customer satisfaction by 30%.

EXPERIENCE

JANTIOR

Nolan Services, LLC | 01/2013 – PRESENT

My job included mopping floors, sweeping rugs, and waxing floors. I would also go through dust everything off on a daily basis. Also, I would clean the windows for the clients.

- Initiated a company to appreciate the company's work.
- Increased efficient work load for the employees.
- Completed multiple tasks in a timely manner.

FOOD PREP

Burger King | 07/2012 – 08/2012

Serve customers in eating places that specialize in fast service and inexpensive carry-out food. Clean and organize eating, service, and kitchen areas. Notify kitchen personnel of shortages or special orders.

- Increased timely work for the company by completing tasks before I was asked to.
- Completed assignments before the due time
- Decreased time in store at closing due to completing tasks required before closing at least 2 hours ahead.